



30 September 2022

## WCLA online eLicence Portal goes live

The new eLicence Portal for the Western Cape Liquor Authority (WCLA) will go live on 1 October 2022 at 12pm.

The launch of the eLicence Portal is a significant step in the digital transformation journey of the WCLA, as we work to improve our efficiency and accessibility, and create value for our stakeholders.

By creating a profile on the portal, licence holders will be able to manage their liquor licence, process their licence renewal online and download a Confirmation of Renewal.

The eLicence Portal forms part of a broader project, namely the development of an Online Client Services Platform for the WCLA. The next phase of the project, which is anticipated to go live by 1 April 2023, will introduce the option to lodge applications online.

The WCLA is grateful to the 58 licence holders who volunteered to sign up for the 'Beta' version of the eLicence Portal, enabling a realistic evaluation of the system prior to the general launch. As of today, 18 licence holders from this group have already successfully renewed their licence online.

### **Key Details:**

- Access the eLicence Portal via [www.wcla.gov.za](http://www.wcla.gov.za). Look for the '**eLicence Login**' button on the top right.
- A step-by-step guide to using the eLicence Portal is available [here](#).
- A proxy/representative can create a profile on behalf of the licence holder. After logging in they will then be able to submit a request to link the profile to the relevant licence holder. This will require supporting documentation to be sent through to the WCLA so that we can ensure the proxy/representative is authorised.

If you have any queries, please contact 021 204 9805 or [eLicence@wcla.gov.za](mailto:eLicence@wcla.gov.za).

As of 1 Oct 2022 at 12pm the **eLicence Portal** is live!

- View & manage licences
- Process renewal payments online
- Download 'Confirmation of Renewal'

**Click here to create your profile**

